Yealink T46U

Warm Transferring Calls

A warm transfer (attended) allows Users to speak privately with the receiving party before transferring the call. A warm transfer also confirms the availability of the receiving party.

- 1. During an active call, press the Transfer A button.
- 2. Dial the phone number or extension. Alternatively your BLF keys L show down each side of the screen.
- 3. After the receiving party answers the call, press the Transfer A to send the call.

Blind Transferring Calls

A blind transfer(unattended) allows Users to send calls to an alternate extension or phone number without waiting for an answer or confirming the availability of the receiving party.

- 1. During an active call, press the Transfer A button.
- 2. Dial the phone number or extension or use a BLF keys \(\begin{align*} \text{down the side of the screen.} \end{align*}
- 3. Press the Transfer soft key K

Accessing Call History

While the phone is idle, use the up arrow on the 5 -Way Navigation **F** to access the call history, You can cycle using the five way navigation, hit the left arrow to change between received, missed and placed calls.

Checking Voicemail

You must not have a call on the line when attempting to check Voicemail.

These instructions are for checking your Direct Dial Voicemail, Hunt Group Voicemail will be delivered to email.

- 1. Press the Voicemail D button.
- 2. Enter your personal voicemail passcode.
- 3. Press 1 to listen to new or saved voicemails.

Quick Reference Guide



Making A Call

Lift the handset, dial the number and hit the Call key K Dial 9 not required.

- A Transfer B Hold C Volume Up/Down
- D Voicemail E Back F 5-Way Navigation
- G Redial H Headset (Optional) 🕕 Speakerphone
- J Mute Mic K Soft Keys L BLF KEYS

